

# WINhealth Platinum-SG: WINhealth Partners

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2014 – 12/31/2014

Coverage for: Group Member | Plan Type: HMO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.winhealthplans.com](http://www.winhealthplans.com) or by calling 1-800-868-7670.

| Important Questions                                       | Answers  | Why this Matters:   |
|---|--|---|
| What is the overall <u>deductible</u> ?                   | <b>\$750</b> Individual<br><b>\$1,500</b> Family<br>Doesn't apply to preventive care   | When applicable, you must pay all the costs up to the <b>deductible</b> amount before this plan begins to pay for covered services you use. Your <b>deductible</b> starts over at the beginning of each plan year. See the chart starting on page 2 for how much you pay for covered services after you meet the <b>deductible</b> .  |
| Are there other <u>deductibles</u> for specific services? | Yes, <b>out-of-network deductible</b> of \$8,000 (individual) and \$16,000 (family)  | You must pay all of the costs for these services up to the specific deductible amount before this plan begins to pay for these services.  |
| Is there an <u>out-of-pocket limit</u> on my expenses?    | <b>\$1,500</b> Individual<br><b>\$3,000</b> Family   | The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses. <b>Out-of-network:</b> \$12,000 (individual) and \$24,000 (family)   |
| What is not included in the <u>out-of-pocket limit</u> ?  | Premiums, balance-bill charges, and services this plan does not cover  | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .  |
| Is there an overall annual limit on what the plan pays?   | No   | The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.  |
| Does this plan use a <u>network of providers</u> ?        | Yes. For a list of <b>in-network providers</b> , see <a href="http://www.winhealthplans.com">www.winhealthplans.com</a> or call 1-800-868-7670 | If you use an <b>in-network</b> doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your <b>in-network</b> doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the term <b>in-network</b> , preferred, or participating for <b>providers</b> in their network. See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> . |
| Do I need a referral to see a <u>specialist</u> ?         | No   | You can see the specialist you choose without permission from this plan   |
| Are there services this plan doesn't cover?               | Yes  | Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <b>excluded services</b> .   |



- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use **in-network providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

| Common Medical Event  | Services You May Need                            | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions  |
|---|--|---|---|---|
| <b>If you visit a health care provider's office or clinic</b>   | Primary care visit to treat an injury or illness | \$10 Copayment/visit                        | 50% Coinsurance                                 | Deductible does not apply in-network  |
|   | Specialist visit                                 | \$20 Copayment/visit                        | 50% Coinsurance                                 | Deductible does not apply in-network  |
|   | Other practitioner office visit                  | \$10 Copayment/visit for chiropractor       | 50% Coinsurance                                 | Coverage is limited to 15 visits per plan year, spinal x-ray and manipulation only. |
|   | Preventive care/screening/immunization           | No charge                                   | 50% Coinsurance                                 | Deductible does not apply   |
| <b>If you have a test</b>   | Diagnostic test (x-ray, blood work)              | \$10 Copayment/day                          | 50% Coinsurance                                 | Deductible does not apply in-network  |
|   | Imaging (CT/PET scans, MRIs)                     | \$200 Copayment/test                        | 50% Coinsurance                                 | Preauthorization may be required  |
| <b>If you need drugs to treat your illness or condition</b><br><br>More information about <b>prescription</b> | Generic drugs                                    | \$5 Copayment/prescription                  | Not covered                                     | Deductible does not apply   |
|   | Preferred brand drugs                            | \$40 Copayment/prescription                 | Not covered                                     | Deductible does not apply   |
|   | Non-preferred brand drugs                        | \$80 Copayment/prescription                 | Not covered                                     | Deductible does not apply   |

| Common Medical Event   | Services You May Need                          | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions  |
|--|--|---|---|---|
| <b>drug coverage</b> is available at <a href="http://winhealthplans.com/media/formulary.pdf">http://winhealthplans.com/media/formulary.pdf</a> | Specialty drugs                                | 20% Coinsurance                             | Not covered                                     | Specialty drugs including injectables and biologics. Some of these drugs require preauthorization       |
| <b>If you have outpatient surgery</b>  | Facility fee (e.g., ambulatory surgery center) | 20% Coinsurance                             | 50% Coinsurance                                 | Some outpatient surgeries, including podiatry, require preauthorization.                                |
|  | Physician/surgeon fees                         | 20% Coinsurance                             | 50% Coinsurance                                 | --None--  |
| <b>If you need immediate medical attention</b>   | Emergency room services                        | \$200 Copayment/visit                       | \$200 Copayment/visit                           | Deductible does not apply   |
|  | Emergency medical transportation               | 20% Coinsurance                             | 20% Coinsurance                                 | Coverage is limited to professional ambulance transport services  |
|  | Urgent care                                    | \$20 Copayment/visit                        | \$20 Copayment/visit                            | Deductible does not apply   |
| <b>If you have a hospital stay</b>   | Facility fee (e.g., hospital room)             | \$200 Copayment/day                         | 50% Coinsurance                                 | Requires preauthorization<br>Maximum \$1,000 copayment in-network                                       |
|  | Physician/surgeon fee                          | 20% Coinsurance                             | 50% Coinsurance                                 | --None--  |
| <b>If you have mental health, behavioral health, or substance abuse needs</b>  | Mental/Behavioral health outpatient services   | \$10 Copayment/visit                        | 50% Coinsurance                                 | --None--  |
|  | Mental/Behavioral health inpatient services    | \$200 Copayment/day                         | 50% Coinsurance                                 | Requires preauthorization<br>Maximum \$1,000 copayment in-network                                       |
|  | Substance use disorder outpatient services     | \$10 Copayment/visit                        | 50% Coinsurance                                 | --None--  |
|  | Substance use disorder inpatient services      | \$200 Copayment/day                         | 50% Coinsurance                                 | Requires preauthorization<br>Maximum \$1,000 copayment in-network                                       |
| <b>If you are pregnant</b>   | Prenatal and postnatal care                    | 20% Coinsurance                             | 50% Coinsurance                                 | Includes vaginal delivery, caesarean section, miscarriage, complications of pregnancy and circumcision. |

| Common Medical Event  | Services You May Need               | Your Cost If You Use an In-network Provider | Your Cost If You Use an Out-of-network Provider | Limitations & Exceptions   |
|---|-------------------------------------|---|---|--|
|   | Delivery and all inpatient services | \$200 Copayment/day                         | 50% Coinsurance                                 | Maximum \$1,000 copayment in-network   |
| <b>If you need help recovering or have other special health needs</b> | Home health care                    | 20% Coinsurance                             | 50% Coinsurance                                 | Physician referral and preauthorization are required.  |
|   | Rehabilitation services             | 20% Coinsurance                             | 50% Coinsurance                                 | Coverage is limited to 40 PT and 40 OT visits per plan year. Speech therapy is limited to 20 visits per plan year. Cardiac rehab is limited to 1 course of treatment per plan year |
|   | Habilitation services               | 20% Coinsurance                             | 50% Coinsurance                                 | Coverage is limited to 80 visits per plan year   |
|   | Skilled nursing care                | 20% Coinsurance                             | 50% Coinsurance                                 | Coverage is limited to 100-days per lifetime, preauthorization is required.  |
|   | Durable medical equipment           | 20% Coinsurance                             | 50% Coinsurance                                 | Preauthorization may be required. Please see your policy for specific exclusions   |
|   | Hospice service                     | 20% Coinsurance                             | 50% Coinsurance                                 | Physician referral and preauthorization are required.  |
| <b>If your child needs dental or eye care</b>                         | Eye exam                            | No charge                                   | 50% Coinsurance                                 | Deductible does not apply<br>Coverage is limited to one routine eye exam per plan year.  |
|   | Glasses                             | 20% Coinsurance                             | 50% Coinsurance                                 | Coverage is limited to one pair of glasses or contact lenses per plan year.  |
|   | Dental check-up                     | No charge                                   | 50% Coinsurance                                 | Deductible does not apply  |

## Excluded Services & Other Covered Services:

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Hearing aids
- Dental Care (Adult)
- Cosmetic surgery
- Routine foot care
- Routine eye care (Adult)
- Weight loss programs

### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric Surgery
- Infertility treatment
- Non-emergency care when traveling outside the U.S.
- Chiropractic care
- Long-term care
- Private duty nursing

## Your Rights to Continue Coverage:

Federal and State laws may provide protections that will allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at (800)868-7670. You may also contact your state insurance department at the Wyoming Insurance Department, (307) 773-7402.

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you may contact the Wyoming Insurance Department at: (307) 777-7402 or visit their website: <http://insurance.state.wy.us/consumer.html>.

## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” This plan or policy does provide minimum essential coverage.

## Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$6,040
- Patient pays \$1,500

#### Sample care costs:

|                            |                |
|----------------------------|----------------|
| Hospital charges (mother)  | \$2,700        |
| Routine obstetric care     | \$2,100        |
| Hospital charges (baby)    | \$900          |
| Anesthesia                 | \$900          |
| Laboratory tests           | \$500          |
| Prescriptions              | \$200          |
| Radiology                  | \$200          |
| Vaccines, other preventive | \$40           |
| <b>Total</b>               | <b>\$7,540</b> |

#### Patient pays:

|                      |                |
|----------------------|----------------|
| Deductibles          | \$750          |
| Copays               | \$400          |
| Coinsurance          | \$350          |
| Limits or exclusions | \$0            |
| <b>Total</b>         | <b>\$1,500</b> |

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,230
- Patient pays \$1,150

#### Sample care costs:

|                                |                |
|--------------------------------|----------------|
| Prescriptions                  | \$2,900        |
| Medical Equipment and Supplies | \$1,300        |
| Office Visits and Procedures   | \$700          |
| Education                      | \$300          |
| Laboratory tests               | \$100          |
| Vaccines, other preventive     | \$100          |
| <b>Total</b>                   | <b>\$5,400</b> |

#### Patient pays:

|                      |                |
|----------------------|----------------|
| Deductibles          | \$750          |
| Copays               | \$290          |
| Coinsurance          | \$110          |
| Limits or exclusions | \$0            |
| <b>Total</b>         | <b>\$1,150</b> |

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

**Questions:** Call 1-800-868-7670 or visit us at [www.winhealthplans.com](http://www.winhealthplans.com).

If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at [www.ccio.cms.gov](http://www.ccio.cms.gov) or call 1-800-868-7670 to request a copy.